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## **Remote Access to the Flash Voice Mail for XTS-IP and STSe**

**This scenario is with the caller calling in and a receptionist answering the phone.**

- The Owner of the mailbox calls into the office.
- The receptionist or someone answers the call.
- The person then transfers the call to the appropriate mailbox.
- The caller will hear the greeting of that mailbox, then **Press \* #**
- **Then it will prompt you to enter your mailbox number**
- **Then your password of your mailbox**
- **After that you will be in your mailbox, and just follow the prompts.**

**This is another scenario, calling during the Day or Night when you have the Auto Attendant answering.**

- The Owner of the mailbox call into the office
  - You hear the Auto attendant answer and it play the greeting at that time of day.
  - **You then press #, and then it will ask you to enter your mailbox number.**
  - **Then enter your password.**
  - **You will be in your mailbox, just follow the prompts.**
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